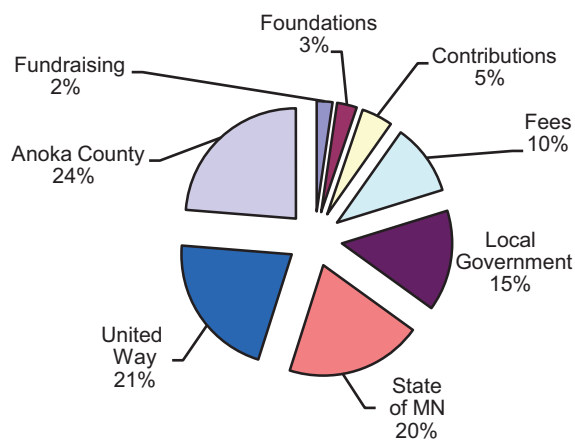
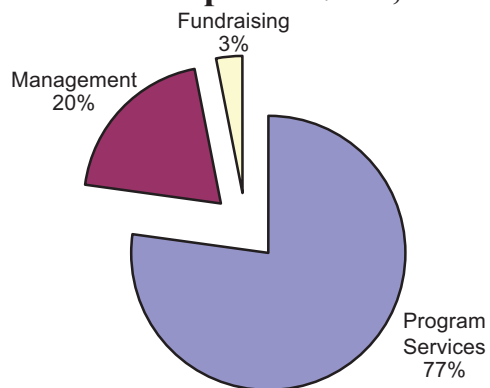


## 2008 Revenue \$190,120



## 2008 Expenses \$152,556



## 2008 Board of Directors

Craig Malm, <i>President</i>	Deb Dahl, <i>Vice President</i>
Anita Tomlinson, <i>Secretary</i>	Bill Erhart, <i>Treasurer</i>
Susan Anderson	Russell Blanck
Elizabeth Bromley	Cindy Cesare
Marti Gustafson	Paul Ireland
Lonni McCauley	Brad Thiel
	Kathryn Timm

## Staff

Kathi Jensen, *Executive Director*  
 Deb Huebner, *Administrative Assistant*  
 Karrie Schaaf, *Family Specialist—FHPAP Grant*  
 Cassie Zonnefeld, *Restorative Justice Specialist*

## A Special Thanks to All Who Supported Mediation Services in 2008

### Individual and Business Supporters

Barna & Guzy Law Offices; Bromley Printing; Cheryl Hanks; Edna Hoium; Nancy Hughes; Bill Hunt; Mark & Eva Jeppson; Nate Jeppson; Robert M.A. Johnson; Richard Jefferson & Alice Johnson; Dennis & Sherri Koehntopp; Debbie Kutina; John Laudenschick; Robin LeCuyer; Bill & Rev Jan MacNally; Al & Sue Madison; Jerry Soma; Mary Steege; Paul Talbot; Texas Roadhouse; Terri Thommes; Kathryn Timm; George Wallin; Steve Wells; Barb Wold

### Foundation Support

RBC Dain Rauscher; ECM Publishers; Mercy & Unity Hospitals; Target

### Community Groups

Anoka Rotary; Coon Rapids Rotary; Coon Rapids Youth First; Ham Lake Chamber of Commerce; Lino Lakes Lions Club

### Municipal Partners

Andover; Anoka; Bethel; Blaine; Centerville; Circle Pines; Columbia Heights; Coon Rapids; East Bethel; Fridley; Hilltop; Nowthen; Lexington; Linwood Township; Oak Grove; Ramsey; Spring Lake Park; St. Francis

### Memberships & Affiliations

MN Council of NonProfits; Coon Rapids Youth First; Coon Rapids Rotary; Anoka Area Chamber of Commerce; Metro North Chamber of Commerce; MN Restorative Services Coalition; United Way CAE



**Mediation Services**  
for Anoka County

## 2008 Annual Report

*Our Mediators Have  
Been Creating Peaceful  
Solutions Since 1987*



2520 Coon Rapids Boulevard  
Suite 100  
Coon Rapids, MN 55448  
763-422-8878  
Fax: 763-422-0808  
[www.mediationservice.org](http://www.mediationservice.org)



## Mission Statement

Enhance relationships between and among the residents of Anoka County by providing voluntary mediation services. Promote and educate the residents of the community in alternate dispute resolution techniques, promote peace and harmony in the community to supplement the legal system.

*Dear Friends of Mediation Services,*

*In 2008, Mediation Services for Anoka County (MSAC) gave assistance in creating peaceful solutions to over 4,000 people through information, referrals, casework, mediation, training and outreach. We are committed to helping people learn how to solve problems themselves with the help of our dedicated panel of volunteer mediators. The board of directors also began work on a new strategic plan to keep our non-profit meeting the needs of the Anoka County Community.*

*Some highlights from 2008 include:*

- *The April Volunteer Event and Open House in our newly remodeled suite.*
- *Our Restorative Justice Program expanding through collaboration with the Anoka County Attorney's Office to provide victim/offender dialogue for adult diversion cases.*
- *The 2nd Annual Sip and Savor Wine Tasting Event in November at the Courtyards of Andover.*
- *Attendance at a national conference on Domestic Abuse in Mediation at the University of Madison, WI.*
- *Remaining fiscally responsible through 2008 without cutting staff or programs for 2009.*

*Thank you,*

*Craig Malm  
2008 Board Chair*

*Kathi Jensen  
Executive  
Director*

## Success Story

Mom said that Dad had not been involved in their children's lives the past 5 years since the divorce. They had several children and she has children now from a present marriage. She feared Dad would drink on his parenting time and had withheld visitation in the past. Dad said he has been in Iraq during the past 5 years on several tours of duty. He now has a girlfriend and is better able to care for the children. In mediation the parents discussed their troubled history, but made an agreement to begin overnight visits for the children slowly at Dad's. The children and parents agreed to family counseling. Since mediation, the parents agree that things are working well with their agreement. "The mediators gave us some direction, but they made us do the hard work of solving our own problems. Things continue to go very well," said one parent.

## End of Year Statistics

Number of cases: 363  
Number of mediations: 71  
People served through casework: 4,502  
Information & referral: 3,276  
Outreach: 4,060  
*Peaceful Alternatives Class:* 101  
Number of volunteer hours: 2,076  
Adults/training hours: 254  
In Kind Volunteer Hours = \$103,000

## Mediation Survey Results

100% - briefed well by staff prior to mediation  
97% - mediators explained the process well  
98% - mediators made it easy to share information  
94% - satisfied overall with the mediation process  
90% - would use mediation again  
95% - would recommend the mediation process

*We liked the mediators...staff responsiveness...low cost...scheduling ease...low stress environment...using both a male and female mediator...friendly and professional mediators...the process was fair for both.*

## MSAC provides the following services:

### Community Program

Neighbors—Landlords and Tenants—Employers and Employees—Large Group—Family Communication—Bullying—Schools

### Shared Parenting and Parenting Time Expediting Program

Co-parenting issues (post-divorce & non-married couples)—Schedules—Transportation—Holidays. We cannot mediate child support or custody issues. Court appointed expeditors act as mediators/arbitrators, saving parents \$\$ in litigation.

### Restorative Justice Program

School, community, and court referred cases for disorderly conduct— theft—assault—damage to property—juvenile and adult diversion cases—victim/offender dialogues provided.

### Youth Homeless Prevention

Collaborative effort with Anoka County to prevent and end youth homelessness through education, outreach and family reunification

### Peaceful Alternatives Class

Community referred or court mandated youth learn how to make better choices. Low recidivism rate within one year (87% non-repeat).

### MN State Court Roster—Rule 114

MSAC is on the state court roster of mediators. All of our volunteer mediators have Rule 114 Civil Mediation and/or Family Law Training.